

2021 - 2022 University of West Florida Policy SGP002689

International Student Insurance Program Frequently Asked Questions

How do I enroll in the coverage?

Students can enroll online at www.insuranceforstudents.com/uwf by clicking "enroll". Students may also enroll by mailing a completed enrollment form & payment to the address at the bottom of the enrollment form.

When is the insurance effective?

Effective dates

Annual 8/15/2021 to 8/14/2022

Fall 8/15/2021 to 12/31/2021

What is the name of the insurance underwriter & policy number?

The 2021 – 2022 International Student Health Plan for University of West Florida International Students is underwritten by AXIS Specialty Europe SE Policy # SGP002687

What does the insurance cover and what are the exclusions?

Students can view the 2021-2022 Summary of Benefits (benefits and exclusions) online at www.insuranceforstudents.com/uwf

How do I receive an identification card?

You may access your medical ID card by logging into your Insurance for Students online account at www.insuranceforstudents.com/login. We also highly recommend that you set up your claims account by visiting www.insuranceforstudents.com/palmbeach, selecting "Program Tools" and clicking on "My Account". My account also provides you with the ability to print or view your ID card as well as to access claim status, correspondence, and explanation of benefits.

How do I find a local medical provider (physician/hospital)?

The Preferred Provider Network for this plan is the UnitedHealthcare Options PPO. Preferred Providers can be found using the following link:

<http://www.uhcsr.com/lookupredirect.aspx?delsys=01>

How do I file a claim?

Mail all medical and hospital bills along with the patient's name and insured student's name, address and student ID number to:

GBG

7600 Corporate Center Drive, Suite 500
Miami, FL 33126 1-866-914-5333

Make and retain copies of all correspondence before you send them to the claim's office.

How do I fill a medical prescription?

You may visit any CVS/Caremark network pharmacy (800-552-8159). Make sure to provide your medical ID card each time you fill a prescription so that you can pay copayments of \$20 per Tier 1 prescription, \$40 per Tier 2 prescription and \$60 per Tier 3 prescription. If you do not provide your medical ID card information when purchasing a prescription, you are still able to mail in the receipt & completed prescription claims form to the insurance company for a refund.

PLEASE CONTACT OUR OFFICE BELOW FOR QUESTIONS
OR ASSISTANCE WITH ANY INSURANCE ISSUES:

Insurance for Students, Inc.

1690 S. Congress Ave, Suite 101 Delray Beach, FL 33445
1-800-356-1235 www.insuranceforstudents.com

