

2022 - 2023 Hillsborough Community College

International Student Insurance Program Frequently Asked Questions

When is the insurance effective?

Effective dates

Annual – New Students	7/31/2022 to 8/13/2023
Annual – Continuing Students	8/14/2022 to 8/13/2023
Fall – New Students	7/31/2022 to 12/31/2023
Fall – Continuing Students	8/14/2022 to 12/31/2023

How do I enroll in the insurance plan?

Online enrollment is the easiest way to enroll – please visit www.insuranceforstudents.com/hcc and select “Enroll” in the yellow box. Once you enroll confirmation of coverage will be sent directly to you and to your international advisor at Hillsborough Community College

What does the insurance cover and what are the exclusions?

Students can view the 2022-2023 brochure (benefits and exclusions) online at www.insuranceforstudents.com/hcc

What is the name of the insurance underwriter?

CRUM AND FORSTER

How do I obtain an identification card?

You may access your medical ID card by logging into your Insurance for Students online account at www.insuranceforstudents.com/login. You will also receive an email as soon as it's available in your account.

How do I find a local medical provider (physician/hospital)?

The Preferred Provider Network for this plan is UnitedHealthcare Options PPO. Preferred Providers can be found using the following link:

www.insuranceforstudents.com/hcc
Please select “Search for Providers”

****Your highest benefits and lowest cost can be achieved by seeking medical care at any of the Urgent Care Clinics through the network****

How do I file a claim?

Mail all medical and hospital bills along with the patient's name and insured student's name, address and student ID number to:

GBG
7600 Corporate Center Drive, Suite 500
Miami, FL 33126 1-866-914-5333

Make and retain copies of all correspondence before you send them to the claims office.

How do I fill a medical prescription?

You may visit any CVS/Carmark network pharmacy (800-552-8159). Make sure to provide your medical ID card each time you fill a prescription so that you can pay copayments of \$20 per Tier 1 prescription, \$40 per Tier 2 prescription and \$60 per Tier 3 prescription. If you do not provide your medical ID card information when purchasing a prescription you are still able to mail in the receipt & completed prescription claims form to the insurance company for a refund.

PLEASE CONTACT OUR OFFICE BELOW FOR QUESTIONS:

Insurance for Students, Inc.
1690 S. Congress Avenue, Suite 101
Delray Beach, FL 33445
Phone: 1-800-356-1235 Web: www.insuranceforstudents.com/hcc