



# 2024-2025 Miami Dade College International Student Health Insurance Program Frequently Asked Questions

## *How do I enroll in the coverage?*

Students can enroll online at [www.insuranceforstudents.com/mdc](http://www.insuranceforstudents.com/mdc) by entering their date of birth and selecting "enroll". Students may also enroll by mailing a completed enrollment form & payment to the address at the bottom of the enrollment form.

## *When is insurance effective?*

Annual: 8/15/2024 to 8/14/2025

## *What is the name of the insurance company?*

UnitedHealthcare Insurance Company

## *How do I receive my Medical ID Card?*

You will receive a Welcome Email from UnitedHealthcare Student Health with information on creating a UHCSR online account. You may also visit [www.insuranceforstudents.com/mdc](http://www.insuranceforstudents.com/mdc) and select "Program Tools" and "ID Card". Make sure to keep a copy of your id card in your wallet and take a picture of the front and back of your id card with your phone.

NOTE: ID cards for the 2023-24 school year will be available in August 2024

## *What does the insurance cover and what are the exclusions?*

Students can view "Summary of Benefits & Coverage" online at [www.insuranceforstudents.com/mdc](http://www.insuranceforstudents.com/mdc)

## *How do I find a local medical provider (physician/hospital)?*

The Preferred Provider Network for this plan is UnitedHealthcare Choice Plus

Scan the QR code or click the link below to search for providers:

[UnitedHealthcare Choice Plus](#)



## *TelaDoc*

Your plan provides access to a licensed doctor 24/7 by phone or video at \$-0- charge to you.

Call 855-870-5858 or download the [HealthiestYou App](#)

## *How do I file a claim?*

When you present your medical ID card to a provider most providers will submit claims directly to the insurance company. You can download a claim form from Program Tools on your IFS dashboard.

Claims Customer Service Phone #: 1-888-251-6253

*Download the UnitedHealthcare Student Mobile App – allows easy access to:  
Search for Providers / View ID Card View Claims*



The UHCSR app is available for download.



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